

APPENDIX 1

SERVICE SUMMARIES

RECOMMENDATIONS DUE 01 FEBRUARY 2015 – 30 APRIL 2015

SERVICE	Complete	No Response	Delayed but rescheduled	Total Of ACTION PLAN NUMBER
ADULT CARE	2	0	0	2
CUSTOMER & SUPPORT SERVICES	3	0	0	3
EDUCATION	2	0	0	2
FACILITY SERVICES	9	0	0	9
GOVERNANCE & LAW	0	0	1	1
IMPROVEMENT & HR	3	0	0	3
PLANNING & REGULATORY SERVICES	2	0	2	4
ROADS & AMENITY SERVICES	5	1	4	10
STRATEGIC FINANCE	1	0	2	3
TOTAL	27	1	9	37

RECOMMENDATIONS DUE AFTER 30 APRIL 2015

SERVICE	Complete	On Course	Delayed but rescheduled	Total Of ACTION PLAN NUMBER
ADULT CARE	0	3	0	3
CHILDREN & FAMILIES	1	7	0	8
CUSTOMER & SUPPORT SERVICES	0	1	0	1
ECONOMIC DEVELOPMENT	0	2	1	3
GOVERNANCE & LAW	0	1	0	1
IMPROVEMENT & HR	0	11	0	11
ROADS & AMENITY SERVICES	1	5	1	7
STRATEGIC FINANCE	1	3	0	4
TOTAL	3	33	2	38